

Detailed Manual

Virtual Event: TFI Foster Family Retreat



May 15, 2021

9:00 AM - 3:45 PM CST



Getting Started:

This manual aims to guide you so you can make the most of your participation in the Virtual Event: TFI Foster Family Retreat. The manual will elaborate on how you can navigate through the virtual platform.

Main Page:

Type in the URL: <u>https://fosterfamily.vfairs.com/en/</u> in the address bar of your browser to visit the virtual platform. We recommend that you use either Chrome, Safari or Firefox for best performance.



Login:

Click on the Login button on the Homepage. It will open a popup asking for your Email ID and password.



After you have provided the information, you can click on "Login" to login to the event.



As soon as you Log in to the virtual fair, you enter the exterior virtual lobby.



Click anywhere to enter the interior lobby for the event.





You can go to the different places in the Virtual Environment from the Lobby.

Exhibitor Booths:

All exhibitor booths can be seen in the Exhibit Hall.



To go to your booth, click on the booth directly from the hall Exhibitor Index or by scrolling accross.

Booth View

Clicking on your booth will take you inside your booth as seen below.





- 1. **Description:** A brief profile or description of the booth's booth
- 2. Videos: Any videos uploaded by the company
- 3. Documents: Any Documents uploaded by the company

Chat Instructions

Public Chat

Click on the 'Chat' tab and you will be taken to the networking room in another tab. Booth reps and visitors can have public as well as private chat.





Auditorium:

Click on the Auditorium tab on the top navigation bar. Once in the Auditorium, click on the main image. A list of webinars will appear.









A 'Join' button will appear automatically next to it when it is time for the session to start. Click on the Join button to play the video.

											Need Technical Assistance? 🔀 fosterfamily@getvfairs.io
**											Tech Support Rep Namra 🔻
	🛄 Lobby	Exhibit Hall	📕 Video Vault	Resources	🚊 Swag Bag	E Auditorium	Networking	😨 Scavenger Hunt	🕀 Survey	Q Lounge	Technical Support
		Agenda JANU The Por Impact Connect Of their s presenta Furtherr times, se	UARY 15 TH wer Of A Hero ing Foster Kids ctions & Outsta Mark Garrett henergy, emotion: guide and empow ignificance and to titon will stand as nore, participants rve with a spirit o	Lives Through nding Teamwo ally charged insp er foster youth t thank them for validation that e will be given str f excellence, and	o Service Exce irational messa o become the v their hard work very foster chil ategies on how understand the	ellence, Leaders ge was designed t ery best they can and the tremend d has the potentia to rekindle their v e psychology of wi	hip, Dynamic o rekindle the spi be. The primary m ous value they bri I to succeed in life vhy, stay motivate hat is needed to be	rit of Foster Parents v ission of this message ng to the lives of the o no matter what his o d and resilient during ecome a high perform	Fri, Janu Fri, Janu vho work dilig is to remind children they s chee challer vance individu	ary 15, 9:00 A (CS Join Foster Parents serve. This may be. Igging Covid-19 al.	5 5
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Chat:



Click on the "Chat" tab in each booth and you will be taken to the chat area. You can also go to chat using the 'Technical Support' tab on the top navigation bar. Booth Reps and visitors can have public as well as private chat.

			C Tech Support Rep Namra 🕶
Direct Messages	•	© TFI Staff	Booth Reps Online
Chatrooms	Join other chatrooms 📼	See Old Messages	Tech Support Rep Namra
Technical Support			Online Users
TFI Staff			
		Ènter Message	

Center space seen above is for public chat where anyone can send message. Messages sent in public chat area will be visible to all.

To initiate a private chat, hover over an online user's name and you see the button that says, 'Chat Now'. Clicking on that opens a private chat window where you can chat with visitors.



Once you are in a direct message chatroom, the audio/video call icons are available on the top



right. Press the icon to initiate and audio/video call.

Resources:

The Resources section contains all the documents available in the event. You can filter the documents by booth.

Resources		×
Filter By Partner:	All Booths	~
Test		View + Swag Bag

Video Vault:

The Resources section contains all the documents available in the event. You can filter the documents by booth.

D Video Vault		×
Filter By Partner:	All Booths	~
Test		Play + Swag Bag

Swag Bag:



Using the Swag Bag section, you can email yourself all the documents and videos available in the event. You can filter the documents/videos by booth.

A Swag Bag	×
Q	
Select All	Action: Email
Test	Play Remove Email

Technical Support:

In case you have any technical queries, you can click on "Technical Support" in the Navigation Bar in Lobby and it will take you to the Help Desk Chatroom. In case you have any questions, write an email to <u>fosterfamily@getvfairs.io</u> and we will be happy to assist you.